



Visitor Services Seasonal

Jobs include: Admissions, Concessions, Gift Shop, Rides, Habitat Helper

Share our passions for animals with us! With your help, we can strive to be the BEST little Zoo in Michigan. As a champion for animals and children, we create extraordinary experiences for all. The Saginaw Children's Zoo seeks individuals who wish to provide our visitors and the community with engaging encounters.

Be a part of something BIG! As one of the zoos and aquariums accredited by the AZA, we offer programs and experiences unmatched by many while creating a family-friendly atmosphere in the heart of the Great Lakes Bay Region.

Objective:

Provide exceptional customer service and aid the Saginaw Children's Zoo to be a champion for animals and children by creating extraordinary experiences for all.

Responsibilities:

1. Facilitates a safe, fun, educational, and inclusive environment for visitors.
2. Engages public as part of daily routine.
3. Accomplishes tasks in areas assigned for the day. Areas of focus possible: Admissions, Zoo Store, Concessions, Rides, and Habitats.
 - a. Understands area SOPs, SCZ policies, mission statement, and be able to answer basic AZA related questions regarding AZA, SSPs, and Animal Welfare.
 - b. Understands SCZ rules and responsibilities regarding Adult Volunteers and members of the Zoo Crew program.
 - c. Assists Primaries in inventorying VS supplies, relaying information to management if product is getting low in a professional and timely manner.
 - d. Assists Primary in the completion of Daily, Weekly, and Monthly tasks.
4. Accurately handle cash, check, and credit card transactions.
5. Point of sale for admission, memberships, donations, event tickets, rental equipment, and store merchandise.
6. Participation in special events as appropriate and necessary.
 - a. Works indicated areas
 - b. Assists in crowd control, in zoo and parking lot and within the zoo
 - c. Assists with checking in birthday parties, special tours, guests, and school groups. Assists, as directed, event set up and take down
 - d. Understands SCZ rules for guests and employees and feel comfortable politely enforcing and expressing them
7. Assists management with product intake, organization, and distribution to specified areas.
8. The ability to be trained and work in multiple areas of the Zoo as appropriate and necessary.
9. Other projects as assigned.

Qualifications:

- Aged 16 years or older with a valid photo ID; Aged 18 years or older to be qualified to operate rides.
- Good interpersonal skills.
- Basic knowledge of computers preferred.
- Ability to stand for prolonged periods of time and work in all weather conditions.
- Previous knowledge of food service and/or sales favorable.
- Previous money handling experience preferred.

Scheduling:

- Available to work anytime Sunday through Saturday throughout the 2023 season with occasional evening hours. The 2023 season spans April through October.
- Flexible scheduling available.
- May be scheduled between 15-39 hours per week based on availability.
- Position duration < 7 months.

How to Apply:

Please upload a copy of your resume.

Or:

Visit our website, www.saginawzoo.com. In the “Career” section, click on “Apply Now” to fill out an application.

Questions or need a hard copy application? Email apply@saginawzoo.com